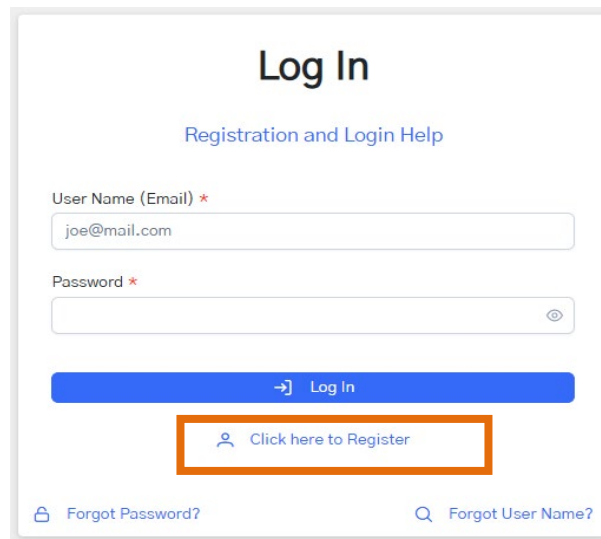


Electronic & Appliance Repair, Home Furnishings, and Thermal Insulation Account Registration for "Connect"

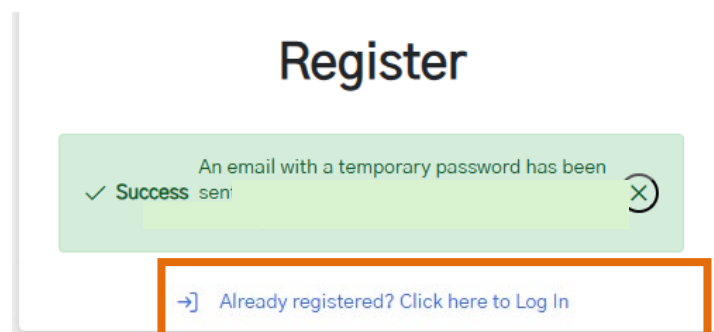
1. Go to **Connect:** connect.dca.ca.gov/bhgs.
2. Select **Click here to Register**.



The screenshot shows a "Log In" page with the following elements:

- Header: "Log In" and "Registration and Login Help"
- Form fields: "User Name (Email) *" with the value "joe@mail.com" and "Password *" (masked).
- Buttons: "Log In" (blue) and "Click here to Register" (orange-bordered).
- Links: "Forgot Password?" and "Forgot User Name?"

3. Enter requested information. Questions with a red * are required.
4. After entering the requested information, click **Submit Registration**.
5. You will receive an email and text based on the information entered in Step 3. These messages confirm your registration and include a temporary password.
6. On Connect, click **Already registered? Click here to Log In** to continue.



The screenshot shows a "Register" page with the following elements:

- Header: "Register"
- Success message: "An email with a temporary password has been sent" (green box).
- Button: "Already registered? Click here to Log In" (orange-bordered).



- On the Log In page, enter your email address and the temporary password. You'll then be asked to create a new password. Your new password must:
 - Be at least 15 characters long
 - Include both uppercase and lowercase letters
 - Contain numbers
 - Contain at least one special character
- Select your **license type**. Then, enter your **license number** and **PIN code** (included in your pre-registration letter) to link your license .

A screenshot of a web form titled "Link Your Existing License". The form has a light blue header. Below the header, there is a section titled "Please choose what license you want to link*" with three radio button options: "Electronic and Appliance Repair and/or Service Contracts" (selected), "Home Furnishings and Thermal Insulation", and "Household Movers". Below this is a section titled "License Number*" with a text input field. Below that is a section titled "PIN Code*" with a text input field. At the bottom of the form, there are two buttons: a blue "Submit" button and a grey "Back to Dashboard" button.

Note: If any information is entered incorrectly, your registration will be locked.

For help finding your PIN code or license number, email BHGS.ConnectSupport@dca.ca.gov or call the Bureau at (916) 999-2041, option 2.

- Click **Next**. A message will appear on the screen confirming your license was linked successfully.

Congratulations! Select **Back to Dashboard** to use your account.