



## BHGS Household Movers Permit Holders Account Registration for “Connect”

- Step 1:** Go to the “Connect” log-in page: <https://connect.dca.ca.gov/bhgs>  
**Step 2:** Click “Click here to Register.”

Log In

Registration and Login Help

User Name (Email) \*

joe@mail.com

Password \*

Log In

Click here to Register

Forgot Password? Forgot the User Name?

- Step 3:** Enter requested information (questions with a red\* must be answered).  
**Step 4:** Click “Submit Registration.”  
**Step 5:** Email and text messages will be sent based on the information entered in Step 3 confirming registration and providing a temporary password.  
**Step 6:** In “Connect,” click “Click here to go to Login page.”

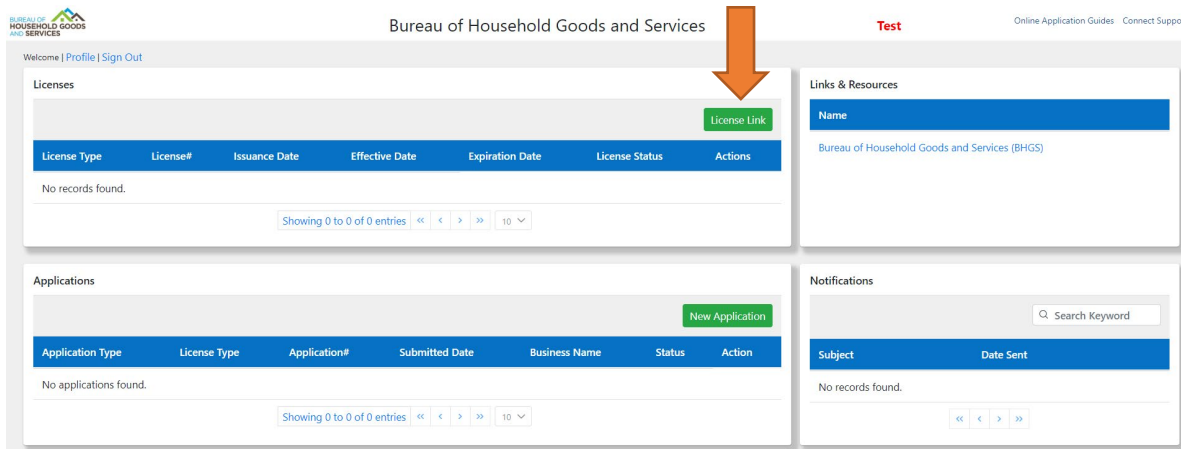
Registration

Success An email with a temporary password has been sent to [redacted]

Click here to go to Login page

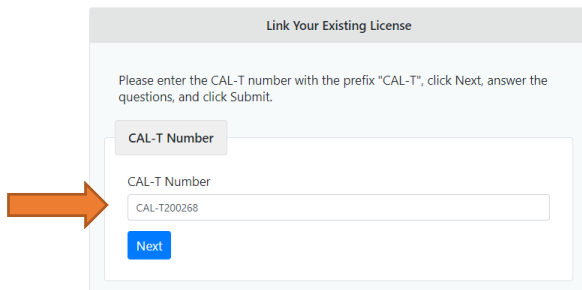
- Step 7:** On the Login page, enter your email address and the temporary password to login. You’ll be prompted to create a new password. (Passwords must be at least 15 characters long, contain both upper- and lowercase letters, contain numbers, and contain a special character.)

**Step 8:** You will be automatically redirected to your “Connect” dashboard. Click on the green “License Link” button on the top of the page.



The screenshot shows the user's dashboard with sections for Licenses, Applications, Links & Resources, and Notifications. The 'License Link' button is highlighted with an orange arrow.

**Step 9:** Enter your CAL-T number on the “Link Your Existing License” page and then click “Next.” You must enter it as: CAL-Txxxxx. (You can follow steps 9-10 to link multiple CAL-T#s.)



The form contains a text input field for the CAL-T number with the value 'CAL-T200268' and a 'Next' button.

**NOTE:** When entering the CAL-T number, do not include a “0” after the “T” as it is no longer required with the new system (i.e., for CAL-T00123456 enter: CAL-T123456).

**Step 10:** To verify the CAL-T number, you’ll be asked to answer four multiple choice questions related to the permit record (i.e., business type, physical address, name of owner, partner, member, or officer).

**NOTE:** If you answer more than one question incorrectly, your registration will lock. Please call the Bureau for assistance: (916) 999-2041, option 1.

**Congratulations!**

You’ve successfully registered with “Connect” and can now see your account dashboard.



The confirmation message includes a warning icon and a blue button labeled 'Back to Dashboard' with an orange arrow pointing to it.