BEFORE THE DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS AND THERMAL INSULATION STATE OF CALIFORNIA

In	the	Matter	of:	the	Statement	of	Issues	Against:
	***	I. ICCCCC	-		Cocconne	-	IDDUGG	I I TOUR

GABRIEL CASTRO, DBA GABE'S APPLIANCE REPAIR 403 Almond Road

San Marcos, CA 92078

Appliance Service Dealer Registration Applicant

Respondent.

Case No. AN 2016-150

OAH No. 2016070425

DECISION

The attached Stipulated Settlement and Disciplinary Order is hereby accepted and adopted as the Decision of the Director of the Department of Consumer Affairs in the above-entitled matter.

This Decision shall become		SEP 26-2	U16. 	
IT IS SO ORDERED	leg ust 96, 2016			

DOREATHEA JOHNSON
Deputy Director, Legal Affairs
Department of Consumer Affairs

- 1						
1	KAMALA D. HARRIS					
2	Attorney General of California ANTOINETTE B. CINCOTTA					
3	Supervising Deputy Attorney General HARINDER K. KAPUR					
4	Deputy Attorney General State Bar No. 198769					
5	600 West Broadway, Suite 1800					
	San Diego, CA 92101 P.O. Box 85266					
6 7	San Diego, CA 92186-5266 Telephone: (619) 738-9407 Facsimile: (619) 645-2061					
8	Attorneys for Complainant					
9		RE THE				
10	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME					
11	FURNISHINGS AND THERMAL INSULATION STATE OF CALIFORNIA					
12						
13	In the Matter of the Statement of Issues	Case No. AN 2016-150;				
14	Against:	OAH No. 2016070425				
15 16	GABRIEL CASTRO, DBA GABE'S APPLIANCE REPAIR 403 Almond Road San Marcos, CA 92078	STIPULATED SETTLEMENT AND DISCIPLINARY ORDER				
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18	Appliance Service Dealer Registration Applicant					
19	Respondent.					
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21	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-					
22	entitled proceedings that the following matters are true:					
23	PARTIES					
24	1. Justin Paddock (Complainant) is the Bureau Chief of the Bureau of Electronic and					
25	Appliance Repair, Home Furnishings and Thermal Insulation (Bureau). He brought this action					
26	solely in his official capacity and is represented in this matter by Kamala D. Harris, Attorney					
27	General of the State of California, by Harinder K. Kapur, Deputy Attorney General.					
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- Respondent Gabriel Castro, DBA Gabe's Appliance Repair (Respondent) is representing himself in this proceeding and has chosen not to exercise his right to be represented by counsel.
- 3. On or about January 22, 2016, Respondent filed an application dated January 18, 2016, with the Director of Consumer Affairs to obtain an Appliance Service Dealer Registration.

JURISDICTION

4. First Amended Statement of Issues No. AN 2016-150 was filed before the Director of Consumer Affairs (Director), for the Bureau, and is currently pending against Respondent. The First Amended Statement of Issues and all other statutorily required documents were properly served on Respondent on July 29, 2016. A true and correct copy of the First Amended Statement of Issues No. AN 2016-150 is attached as Exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- Respondent has carefully read, and fully understands the charges and allegations in the First Amended Statement of Issues No. AN 2016-150. Respondent has also carefully read, and fully understands the effects of this Stipulated Settlement and Disciplinary Order.
- 6. Respondent is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the First Amended Statement of Issues; the right to be represented by counsel at his own expense; the right to confront and cross-examine the witnesses against him; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

8. Respondent admits the truth of each and every charge and allegation in the First Amended Statement of Issues No. AN 2016-150.

13. In consideration of the foregoing admissions and stipulations, the parties agree that the Director may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Appliance Service Dealer Registration will be issued to Respondent Gabriel Castro, dba Gabe's Appliance Repair by the Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation and immediately revoked. The revocation will be stayed and Respondent placed on three (3) years probation on the following terms and conditions.

- 1. **Obey All Laws.** During the period of probation, Respondent(s) shall comply with all statutes, regulations and rules governing electronic and appliance repair.
- 2. **Comply with Probation Program.** Respondent shall fully comply with the probation established by the Bureau and shall cooperate with the representatives of the Bureau.
- Submit Quarterly Reports. Respondent shall submit quarterly reports, under penalty of perjury. The reports shall certify and document compliance with all the conditions of probation.
- 4. **Maintain Valid Registration.** Respondent shall, at all times while on probation, maintain an active current registration with the Bureau, including any period during which suspension or probation is tolled.

Should Respondent's registration, by operation of law or otherwise, expire, upon renewal or reinstatement Respondent's registration shall be subject to any and all terms of this probation not previously satisfied.

- 5. **Personal Appearance at Bureau Office.** Report, by personal appearance of Respondent or Respondent's authorized representative, to the Bureau office on a schedule set by the Bureau, but no more frequently than each quarter, on the methods used and success achieved in maintaining compliance with the terms and conditions of probation.
- 6. Cooperation with Bureau Inspections. Provide Bureau representatives unrestricted access to inspect all business locations, including business records required to be maintained in

accordance with Section 9847 and 9847.5 of the Business and Professions Code.

7. **Violation of Probation.** If a Respondent violates the conditions of his probation, the Bureau, after giving the Respondent notice and an opportunity to be heard, may set aside the stay order and impose the stayed discipline of revocation of the Respondent's registration.

If during the period of probation, an accusation or petition to revoke probation has been filed against Respondent's registration or the Attorney General's Office has been requested to prepare an accusation or petition to revoke probation against the Respondent's registration, the probationary period shall automatically be extended and shall not expire until the accusation or petition has been acted upon by the Bureau. Upon successful completion of probation, the Respondent's registration will be fully restored.

- 8. **Notification of Arrest.** If respondent is arrested during the period he is on probation, he shall, within 72 hours of his arrest, notify the Bureau in writing of the fact of his arrest which shall include date of arrest, the name of the arresting agency, the crime for which he was arrested, the date(s) on which he is scheduled to appear in court, and the name and address of the court where he is required to appear.
- 9. Surrender of License. During probation, if respondent ceases practicing due to retirement, health reasons, or is otherwise unable to satisfy the conditions of probation, Respondent may surrender his license to the Bureau. The Bureau reserves the right to evaluate Respondent's request and to exercise its discretion whether to grant the request without further hearing. Upon formal acceptance of the tendered license, Respondent will no longer be subject to the conditions of probation.

Surrender of Respondent's license shall be considered a disciplinary action and shall become a part of Respondent' license history with the Bureau. A licensee who surrenders his license may petition the Board for reinstatement no sooner than one (1) year from the effective date of the disciplinary decision for the surrender.

10. **Tolling of Probation.** Respondent's probationary period is tolled, if and when he fails to own and operate a Bureau-licensed business in California. Respondent must provide written notice to the Bureau within fifteen (15) days of any such change of license status.

ACCEPTANCE

I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my Appliance Service Dealer Registration. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Director of Consumer Affairs.

DATED: August 8th 2016

GABRIEL CASTRO, DBA GABE'S APPLIANCE REPAIR Respondent

ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Director of Consumer Affairs

Dated:

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Respectfully submitted,

KAMALA D. HARRIS Attorney General of California ANTOINETTE B. CINCOTTA Supervising Deputy Attorney General

HARINDER K. KAPUR Deputy Attorney General Attorneys for Complainant

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1	<u>ACCEPTANCE</u>				
2	I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the				
3	stipulation and the effect it will have on my Appliance Service Dealer Registration. I enter into				
4	this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and				
5	agree to be bound by the Decision and Order of the Director of Consumer Affairs.				
6					
7	DATED:				
8	GABRIEL CASTRO, DBA GABE'S APPLIANCE REPAIR Respondent				
10					
11	ENDORSEMENT				
12	The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Director of Consumer Affairs				
13					
14	Dated: 8/15/16 Respectfully submitted,				
15	KAMALA D. HARRIS Attorney General of California ANTOINETTE B. CINCOTTA				
16	Supervising Deputy Attorney General				
17	Harinder Hapin.				
18	HARINDER K. KAPUR				
19	Deputy Attorney General Attorneys for Complainant				
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Exhibit A

First Amended Statement of Issues No. AN 2016-150

1	Kamala D. Harris					
2	Attorney General of California ANTOINETTE B. CINCOTTA					
3	Supervising Deputy Attorney General HARINDER K. KAPUR					
4	Deputy Attorney General State Bar No. 198645					
5	600 West Broadway, Suite 1800 San Diego, CA 92101					
6	P.O. Box 85266 San Diego, CA 92186-5266					
7	Telephone: (619) 738-9407 Facsimile: (619) 645-2061					
8	Attorneys for Complainant					
9	BEFORE THE					
10	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS AND THERMAL INSULATION					
11		CALIFORNIA				
12						
13	In the Matter of the Statement of Issues	Case No. AN 2016-150				
14	Against:	CHOCK AND DED OF A TEMPNIT OF				
15	GABRIEL CASTRO, DBA GABE'S APPLIANCE REPAIR 403 Almond Road FIRST AMENDED STATEMENT OF ISSUES					
16	San Marcos, CA 92078					
17	Appliance Service Dealer Registration Applicant					
18	Respondent.					
19	- Respondent.					
20	Complainant alleges:					
21	PARTIES					
22	1. Justin Paddock (Complainant) brings this First Amended Statement of Issues solely in					
23	his official capacity as the Bureau Chief of the Bureau of Electronic and Appliance Repair, Home					
24	Furnishings and Thermal Insulation (Bureau), Department of Consumer Affairs.					
25	2. On or about January 22, 2016, the Bureau of Electronic and Appliance Repair, Home					
26	Furnishings and Thermal Insulation received an application for an Appliance Service Dealer					
27	Registration from Gabriel Castro (Respondent), to do business as Gabe's Appliance Repair. On					
28	or about January 18, 2016, Gabriel Castro certified under penalty of perjury to the truthfulness of					
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FIRST AMENDED STATEMENT OF ISSUES

all statements, answers, and representations in the application. The Bureau denied the application on February 25, 2016.

JURISDICTION

- 3. This First Amended Statement of Issues is brought before the Director of Consumer Affairs (Director) for the Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation (Bureau), under the authority of the following laws. All section references are to the Business and Professions Code (Code) unless otherwise indicated.
- 4. Section 22, subdivision (a) of the Code states "'Board" as used in any provision of this Code, refers to the board in which the administration of the provision is vested, and unless otherwise expressly provided, shall include 'bureau,' 'commission,' 'committee,' 'department,' 'division,' 'examining committee,' 'program,' and 'agency.'"
- 5. Section 9831 of the Code states, in pertinent part, that the Director shall refuse to validate the registration of an electronic appliance repair dealer if the applicant has committed acts or crimes constituting grounds for denial of licensure under section 480 of that code.

STATUTORY PROVISIONS

- 6. Section 475 of the Code states:
- (a) Notwithstanding any other provisions of this code, the provisions of this division shall govern the denial of licenses on the grounds of:
- (1) Knowingly making a false statement of material fact, or knowingly omitting to state a material fact, in an application for a license.
 - (2) Conviction of a crime.
- (3) Commission of any act involving dishonesty, fraud or deceit with the intent to substantially benefit himself or another, or substantially injure another.
- (4) Commission of any act which, if done by a licentiate of the business or profession in question, would be grounds for suspension or revocation of license.
- (b) Notwithstanding any other provisions of this code, the provisions of this division shall govern the suspension and revocation of licenses on grounds specified in paragraphs (1) and (2) of subdivision (a).
- (c) A license shall not be denied, suspended, or revoked on the grounds of a lack of good moral character or any similar ground relating to an applicant's character, reputation, personality, or habits.

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7. Section 480 of the Code states:

- (a) A board may deny a license regulated by this code on the grounds that the applicant has one of the following:
- (1) Been convicted of a crime. A conviction within the meaning of this section means a plea or verdict of guilty or a conviction following a plea of nolo contendere. Any action that a board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal, or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4 of the Penal Code.
- (2) Done any act involving dishonesty, fraud, or deceit with the intent to substantially benefit himself or herself or another, or substantially injure another.
- (3)(A) Done any act that if done by a licentiate of the business or profession in question, would be grounds for suspension or revocation of license.
- (3)(B) The board may deny a license pursuant to this subdivision only if the crime or act is substantially related to the qualifications, functions, or duties of the business or profession for which application is made.
- (b) Notwithstanding any other provision of this code, no person shall be denied a license solely on the basis that he or she has been convicted of a felony if he or she has obtained a certificate of rehabilitation under Chapter 3.5 (commencing with Section 4852.01) of Title 6 of Part 3 of the Penal Code or that he or she has been convicted of a misdemeanor if he or she has met all applicable requirements of the criteria of rehabilitation developed by the board to evaluate the rehabilitation of a person when considering the denial of a license under subdivision (a) of Section 482.
- (c) A board may deny a license regulated by this code on the ground that the applicant knowingly made a false statement of fact required to be revealed in the application for the license.

8. Section 482 of the Code states:

Each board under the provisions of this code shall develop criteria to evaluate the rehabilitation of a person when:

- (a) Considering the denial of a license by the board under Section 480; or
- (b) Considering suspension or revocation of a license under Section 490.

Each board shall take into account all competent evidence of rehabilitation furnished by the applicant or licensee.

9. Section 493 of the Code states:

Notwithstanding any other provision of law, in a proceeding conducted by a board within the department pursuant to law to deny an application for a license or to suspend or revoke a license or otherwise take disciplinary action against a person who holds a license, upon the ground that the applicant or the licensee has been convicted of a crime substantially related to the qualifications, functions, and duties of the licensee in question, the record of conviction of the crime shall be conclusive evidence of the fact that the conviction occurred, but only of that fact, and the board may inquire into the circumstances surrounding the commission of the crime in order to fix the degree of discipline or to determine if the conviction is substantially related to the qualifications, functions, and duties of the licensee in question.

As used in this section, "license" includes "certificate," "permit," "authority," and "registration."

10. Section 9841 of the Code states:

(a) The director may refuse to validate, or may invalidate temporarily or permanently the registration of a service dealer for any of the following acts or omissions done by himself or herself or any employee, partner, officer, or member of the service dealer and related to the conduct of his or her business:

(7) Conviction of a crime which has a substantial relationship to the qualifications, functions and duties of a registrant under this chapter, in which event the record of the conviction shall be conclusive evidence thereof.

(b) The director may also refuse to validate, or may invalidate temporarily or permanently, the registration of a service dealer if the applicant or registrant, as the case may be, has committed acts or crimes constituting grounds for denial of licensure under Section 480.

(c) The director may also refuse to validate, or may invalidate temporarily or permanently, the registration of a service dealer if the applicant or registrant, as the case may be, will be or is holding the registration for the benefit of a former registrant whose registration has been suspended or revoked and who will continue to have some involvement in the applicant's or new registrant's business.

REGULATORY PROVISIONS

11. California Code of Regulations, title 16, section 2767 states:

For the purposes of denial, suspension, or revocation of the registration of a repair service dealer pursuant to Division 1.5 (commencing with Section 475) of the Business and Professions Code, a crime or act shall be considered to be substantially related to the qualifications, functions or duties of a service dealer if to a substantial degree it evidences present or potential unfitness of a service dealer to perform the functions authorized by his registration in a manner consistent with the public health, safety, or welfare. Such crimes or acts shall include but not be limited to those involving the following:

FIRST CAUSE FOR DENIAL OF APPLICATION

(April 17, 2001 Criminal Convictions for DUI and for Driving With a Suspended License on March 19, 2001)

- 13. Respondent's application is subject to denial under sections 480, subdivision (a)(1), and 9841, subdivision (a)(7) of the Code, in Respondent was convicted of a crime that is substantially related to the qualifications, duties, and functions of an appliance service dealer. The circumstances are as follows:
- a. On or about April 17, 2001, in a criminal proceeding entitled *People of the State of California v. Gabriel Szeman Castro*, in the Los Angeles County Superior Court. Metropolitan Courthouse, case number LAM1MT03278-01, Respondent was convicted on his plea of nolo contendere of violating Vehicle Code sections 23152(b) (driving with a blood alcohol concentration of 0.08% or more) and 14601.1(a) (driving with a suspended license), misdemeanors. As a result of a plea agreement, charges for violating Vehicle Code sections 23152(a) (DUI) and 12500(a) (driving without a license), misdemeanors, were dismissed.
- b. As a result of the conviction, the Court ordered Respondent to serve 15 days in the Los Angeles County Jail, was fined, and was placed on five (5) years summary probation. The Court also ordered Respondent participate in an 18-month treatment program.

SECOND CAUSE FOR DENIAL OF APPLICATION

(April 19, 2001 Criminal Convictions for DUI and for Driving With a Suspended License on March 3, 2001)

- 14. Respondent's application is subject to denial under sections 480, subdivision (a)(1), and 9841, subdivision (a)(7) of the Code, in Respondent was convicted of a crime that is substantially related to the qualifications, duties, and functions of an appliance service dealer. The circumstances are as follows:
- a. On or about April 19, 2001, in a criminal proceeding entitled *People of the State of California v. Gabriel Jesus Castro*, in the Los Angeles County Superior Court, Metropolitan Courthouse, case number LAM1MT02392-01, Respondent was convicted on his plea of nolo contendere of violating Vehicle Code sections 23152(b) (driving with a blood

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FOURTH CAUSE FOR DENIAL OF APPLICATION

(March 13, 2013 Criminal Conviction for Possession of a Controlled Substance on March 4, 2013)

- 16. Respondent's application is subject to denial under sections 480, subdivision (a)(1), and 9841, subdivision (a)(7) of the Code, in Respondent was convicted of a crime that is substantially related to the qualifications, duties, and functions of an appliance service dealer. The circumstances are as follows:
- a. On or about March 13, 2013, in a criminal proceeding entitled *People of the State of California v. Gabriel Szeman Castro*, in the Los Angeles County Superior Court, Airport Courthouse, case number LAXSA083453-01, Respondent was convicted on his plea of nolo contendere to violating Health and Safety Code sections 11352(a) (transportation of a controlled substance for sale), and 11377(a) (possession of a controlled substance). The court stayed sentencing as to one count, and suspended sentencing as to the second count.
- b. The Court ordered Respondent to serve 120 days in the county jail and was placed on formal probation for 3 (three) years.
- c. On March 14, 2016, Respondent formally withdrew his plea of nolo contendere as to violating Health and Safety Code section 11352(a) (transportation of a controlled substance for sale). The court dismissed the charge in pursuant to Penal Code section 1385. In addition, the court reduced the remaining charge, possession of a controlled substance, to a misdemeanor conviction.

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PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of Consumer Affairs issue a decision:

- 1. Denying the application of Gabriel Castro for an appliance service dealer registration; and,
 - 2. Taking such other and further action as deemed necessary and proper.

DATED:

JUL 29 2016

HISTIN PADDOCK

Bureau Chief

Bureau of Electronic and Appliance Repair, Home

Furnishings and Thermal Insulation

Department of Consumer Affairs

State of California Complainant

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