

**Bureau of Electronic & Appliance Repair**

**Citations Issued**

**October 01 - December 31, 2016**

| <b>BUSINESS NAME</b>           | <b>OWNER</b>        | <b>CITY</b>     | <b>LICENSE NUMBER</b> | <b>VIOLATION CODE*</b> | <b>CITATION DATE</b> | <b>FINE AMOUNT</b> |
|--------------------------------|---------------------|-----------------|-----------------------|------------------------|----------------------|--------------------|
| ITECHCARE / MIYA WIRELESS IN   | SUN, NOAH           | Alhambra        | Unlicensed            | 9840                   | 10/18/2016           | \$0                |
| I HELP COMPUTER REPAIR         | NGUYEN, TOM         | Anaheim         | Unlicensed            | 9840                   | 10/18/2016           | \$0                |
| PCC COMPUTER                   | NGUYEN, NGHIEM      | Anaheim         | Unlicensed            | 9840                   | 11/23/2016           | \$0                |
| LA CURACAO                     |                     | Anaheim         | S 9598                | 2758                   | 12/23/2016           | \$1,000            |
| SMART FIX LLC                  | HUDUTCU, ZAFER      | Arcadia         | E 89482               | 9840                   | 10/25/2016           | \$0                |
| GO GADGET                      | KYIN, HARRY         | Arcadia         | Unlicensed            | 9840                   | 10/25/2016           | \$0                |
| REPAIR STOP (AYZA ENTERPRISE   | BUTT, ANUM SAJID    | Arcadia         | Unlicensed            | 9840                   | 10/25/2016           | \$0                |
| SLO COUNTY CELL PHONE REPAIR   | BRAYO, MARCO        | Arroyo Grande   | Unlicensed            | 9840                   | 10/10/2016           | \$0                |
| COMPUTERS.COM                  | YOON, STEVE         | Artesia         | E 85955               | 9840                   | 11/8/2016            | \$0                |
| QUICK FIX #2                   |                     | Bakersfield     | E 90165               | 9840                   | 11/7/2016            | \$250              |
| J. C. WIRELESS                 | RODRIGUEZ, CARLOS   | Bakersfield     | Unlicensed            | 9840                   | 11/7/2016            | \$0                |
| AMERICAN TV SERVICE CENTER     | LEYVA, JOHN VINCENT | Bakersfield     | E 26738               | 9840                   | 11/7/2016            | \$0                |
| VASR CAR STEREO                | AZEVEDO, ROBYN LEE  | Bakersfield     | E 87882               | 9840                   | 11/8/2016            | \$0                |
| IREPAIR PRO (MOBILE REPAIR S   | CUICAS, CESAR       | Bloomington     | Unlicensed            | 9840                   | 10/5/2016            | \$0                |
| EM IT LLC                      | JOHNSON, ERIK       | Brea            | Unlicensed            | 9840                   | 10/20/2016           | \$250              |
| SPEED REPAIR (KIOSK)           | RAHEMI, HAYATULLAH  | Brea            | Unlicensed            | 9840                   | 10/25/2016           | \$250              |
| CELLAIRIS                      | TUN, NYANA          | Brea            | Unlicensed            | 9840                   | 10/25/2016           | \$250              |
| PRECISE COMMUNICATIONS INC     | HICKS, ANTHONY      | Buena Park      | Unlicensed            | 9840                   | 10/27/2016           | \$0                |
| MR PHONEFIX & COMPUTER SERVICE | AMMON, CHRISTIAN    | Carlsbad        | Unlicensed            | 9840                   | 10/26/2016           | \$250              |
| CELLAT                         | RAHMAN, MOFIZUR     | Cerritos        | E 89404               | 9840                   | 11/8/2016            | \$250              |
| ANYTIME WIRELESS MESSAGING     | NAZLOYAN, KARAPET   | Chatsworth      | Unlicensed            | 9840                   | 11/29/2016           | \$0                |
| LA CURACAO                     |                     | Chino           | S 9597                | 2758                   | 12/23/2016           | \$1,000            |
| TODA TECH #1                   | YAFTADONAY, SIMON   | Culver City     | Unlicensed            | 9840                   | 11/21/2016           | \$0                |
| KEVINS COMPUTER SERVICE        | WESTERBERG, KEVIN   | Dana Point      | Unlicensed            | 9840                   | 12/20/2016           | \$0                |
| WIRELESS TIMES                 | VALLADARES, JULIO   | Downey          | Unlicensed            | 9840                   | 10/6/2016            | \$0                |
| SOUND EXPERIENCE               | KING, NOE L         | El Centro       | E 90143               | 9840                   | 11/2/2016            | \$250              |
| VASQO TECHNOLOGIES             | VASQUEZ, CARLOS     | El Centro       | E 82033               | 9840                   | 11/2/2016            | \$250              |
| EL CENTRO TV REPAIR            | LEYVA, LUIS         | El Centro       | E 82169               | 9840                   | 11/2/2016            | \$250              |
| MANDO'S STEREO INSTALLATION    | VILLASENOR, ARMANDO | El Centro       | E 88662               | 9840                   | 11/2/2016            | \$250              |
| ISQUAD REPAIR LLC              | HANNA, FRANCIS      | Encinitas       | E 89762               | 9840                   | 10/26/2016           | \$250              |
| FONTANA AUTO UPHOLSTERY        | ZAPATA, GUSTAVO     | Fontana         | E 76936               | 9840                   | 10/3/2016            | \$0                |
| DVA WIRELESS AND ACCESORIES    | MORENO, DOMENICA    | Fontana         | E 89674               | 9840                   | 12/1/2016            | \$0                |
| COMPUTER GEEKS INC             | LONN, STEVE         | Fountain Valley | E 82576               | 9840                   | 10/20/2016           | \$250              |
| LA CURACAO                     |                     | Fountain Valley | S 9610                | 2758                   | 12/23/2016           | \$1,000            |
| ONE STOP ELECTRONIKS           | HERRERA, GERMAN     | Fullerton       | Unlicensed            | 9840                   | 12/19/2016           | \$0                |
| LOC COMPUTER                   | TRAN, LOC           | Garden Grove    | Unlicensed            | 9840                   | 11/2/2016            | \$250              |
| QB MOBI                        | VUONG, MINH         | Garden Grove    | Unlicensed            | 9840                   | 11/7/2016            | \$0                |
| THE WIRELESS LAB               | JABOURIAN, SILVIA   | Glendale        | Unlicensed            | 9840                   | 12/29/2016           | \$0                |

|                               |                       |                 |            |      |            |         |
|-------------------------------|-----------------------|-----------------|------------|------|------------|---------|
| ITECH REPAIR PLUS             | PETERO, SEFO          | Glendora        | E 88504    | 9840 | 10/11/2016 | \$250   |
| IB GAMING                     | RUIZ, GABRIELA        | Glendora        | Unlicensed | 9840 | 10/11/2016 | \$0     |
| AMERIGAS PROPANE L.P. #6140   | AMERIGAS PROPANE LP   | Gridley         | A 43193    | 9840 | 10/19/2016 | \$0     |
| UBREAKIFIX                    | GILBOA, AVIEL         | Hawthorne       | Unlicensed | 9840 | 10/19/2016 | \$0     |
| HEMET CAR AUDIO               | DAVISON, DENNIS JR    | Hemet           | Unlicensed | 9840 | 12/7/2016  | \$0     |
| A-1 SERVICE                   | VILLAPANDO, ANTHONY C | Highland        | A 46932    | 9840 | 10/19/2016 | \$250   |
| PT SATELLITES INC             | PALACIOS, ULISES      | Huntington Park | Unlicensed | 9840 | 12/19/2016 | \$250   |
| LA CURACAO                    |                       | Huntington Park | S 9594     | 2758 | 12/23/2016 | \$1,000 |
| 111 STEREO SHOP               | VILLANUEVA, FRANCISCO | Indio           | E 90465    | 9840 | 11/3/2016  | \$0     |
| 24 7 365 COMPUTER CONNECTION  | PATTERSON, MICHAEL    | Irvine          | E 90204    | 9840 | 11/15/2016 | \$250   |
| HQ COMPUTERS                  | GORDON, DAVID         | La Puente       | E 88570    | 9840 | 10/25/2016 | \$250   |
| ANTHONY'S ELECTRONICS         | HUERTA, MARIEL        | La Puente       | Unlicensed | 9840 | 12/28/2016 | \$0     |
| 1 STOP WIRELESS               | BARRERA, JUAN         | Lakewood        | E 91005    | 9840 | 11/8/2016  | \$250   |
| 1 STOP WIRELESS               | BARRERA, JUAN         | Lakewood        | E 91005    | 9840 | 12/28/2016 | \$250   |
| JOSE CORDERO APPLIANCE REPAIR | CORDERO, JOSE         | Lancaster       | A 47149    | 9840 | 12/28/2016 | \$250   |
| CENTRAL COAST AUTO SOUND      | LARA, ANTONIO         | Lompoc          | E 89392    | 9840 | 10/11/2016 | \$0     |
| CALIFORNIA RECYCLING SOLUTI   | MAYES, JOHN           | Long Beach      | Unlicensed | 9840 | 12/1/2016  | \$0     |
| CALIFORNIA APPLIANCE SALES    | ROMERO, JUAN JR       | Long Beach      | A 47022    | 9840 | 12/27/2016 | \$250   |
| COMPUTER RESOURCE CENTER      | AYAMKUSDL, NAJEEB     | Long Beach      | E 89536    | 9840 | 12/27/2016 | \$250   |
| FIX MY PC PLEASE              | HOOD, CHAUNCEY        | Long Beach      | E 86638    | 9840 | 12/29/2016 | \$250   |
| LONG BEACH COMPUTER REPAIR    | HERNANDES, ESGAR      | Long Beach      | Unlicensed | 9840 | 12/29/2016 | \$0     |
| PC SPECIALIST                 | WILLIAMS, JOE         | Los Alamitos    | Unlicensed | 9840 | 10/18/2016 | \$250   |
| IRIPARAZIONE                  | VALLEJO, AKIO SAITO   | Los Alamitos    | Unlicensed | 9840 | 10/22/2016 | \$250   |
| LAPTOP REPAIR L.A. INC        | MEDINA, ADAM          | Los Angeles     | E 90286    | 9840 | 10/5/2016  | \$250   |
| COMPUECOPLUS                  | ZUNIGA, CRISTIAN      | Los Angeles     | E 86986    | 9840 | 10/24/2016 | \$250   |
| PALISADES HI-TECH             | THOMAS, DIEGO L       | Los Angeles     | Unlicensed | 9840 | 11/15/2016 | \$0     |
| DOWNTOWN HI-TECH              | THOMAS, DIEGO L       | Los Angeles     | Unlicensed | 9840 | 11/15/2016 | \$0     |
| C & C SERVICE                 | PAXTOR, SANTAY        | Los Angeles     | Unlicensed | 9840 | 11/15/2016 | \$0     |
| LOS FELIZ HI-TECH             | THOMAS, DIEGO L       | Los Angeles     | Unlicensed | 9840 | 11/15/2016 | \$0     |
| A&K ELECTRONICS INC.          | ARIANPOUR, HASSAN     | Los Angeles     | E 90504    | 9840 | 11/16/2016 | \$0     |
| GLOBAL WIRELESS               | JUAREZ, PEDRO TOLEDO  | Los Angeles     | Unlicensed | 9840 | 11/16/2016 | \$250   |
| LA IPHONE REPAIR              | BIBI, NATHAN          | Los Angeles     | Unlicensed | 9840 | 11/21/2016 | \$0     |
| TODA TECH #2                  | YAFTADONAY, SIMONE    | Los Angeles     | Unlicensed | 9840 | 11/21/2016 | \$0     |
| THE CELLPHONE SPOT LA         | GONZALEZ, YESENI      | Los Angeles     | Unlicensed | 9840 | 12/5/2016  | \$0     |
| LA CURACAO                    |                       | Los Angeles     | S 9609     | 2758 | 12/23/2016 | \$1,000 |
| LA CURACAO                    |                       | Lynwood         | S 9595     | 2758 | 12/23/2016 | \$1,000 |
| VILLAGE WIRELESS              | MARCUS, WUNNA         | Manhattan Beach | Unlicensed | 9840 | 10/19/2016 | \$0     |
| VILLAGE WIRELESS              | ,                     | Manhattan Beach | Unlicensed | 9840 | 12/6/2016  | \$0     |
| THE TECHNICIAN                | DANT, ERIC            | Marysville      | Unlicensed | 9840 | 10/19/2016 | \$0     |
| RAWLINGS AUDIO                | RAWLINGS, JAMEY       | Monrovia        | Unlicensed | 9840 | 12/19/2016 | \$0     |
| TOTAL COMPUTER SOLUTIONS, IN  | MCPHERSON, ALLEN      | Napa            | E 89012    | 9840 | 10/11/2016 | \$0     |
| GOOD FIX                      | SPOHN, CHRIS          | Oak View        | Unlicensed | 9840 | 12/5/2016  | \$0     |
| BITVISION                     | WINECOFF, TONY        | Ojai            | Unlicensed | 9840 | 12/5/2016  | \$0     |
| LAHAINA COMPUTER              | LLOYD, ROBERT         | Ojai            | Unlicensed | 9840 | 12/5/2016  | \$0     |
| SMART FIX COMPANY LLC         | HUDUTCY, ZAFER        | Ontario         | E 89281    | 9840 | 10/4/2016  | \$250   |

|                                   |                          |                     |            |                           |            |         |
|-----------------------------------|--------------------------|---------------------|------------|---------------------------|------------|---------|
| SMART FIX LLC                     | HUDUTCY, ZAFER           | Ontario             | Unlicensed | 9840                      | 10/4/2016  | \$0     |
| COMPLUS COMPUTER                  | OUM, SAM HORN            | Ontario             | E 80114    | 9840                      | 10/19/2016 | \$250   |
| QUEST COMPUTERS                   | MBOUP, MANIASSE          | Orange              | E 89588    | 9840                      | 11/17/2016 | \$250   |
| ONE STOP ELECTRONIKS              | HERRERA, GERMAN          | Orange              | Unlicensed | 9840                      | 12/19/2016 | \$0     |
| SMART GUYS                        | RAMIREZ, TREJO JOSE LUIS | Pacoima             | Unlicensed | 9840                      | 10/26/2016 | \$0     |
| CARLOS LOPEZ                      | LOPEZ, CARLOS            | Pacoima             | Unlicensed | 9840                      | 10/26/2016 | \$0     |
| JASON THE COMPUTER GUY            | KLEIN, JASON             | Palm Springs        | Unlicensed | 9840                      | 10/10/2016 | \$250   |
| TOP STAR WIRELESS                 | KIM, SANG HOON           | Panorama City       | Unlicensed | 9840                      | 10/6/2016  | \$0     |
| TECH UNIVERSE                     | GARCIA, ELIUD MUNGUIA    | Panorama City       | Unlicensed | 9840                      | 10/6/2016  | \$0     |
| LA CURACAO                        |                          | Panorama City       | S 9592     | 2758                      | 12/23/2016 | \$1,000 |
| SOCAL IPHONE REPAIR               | LINDEN, KOHL             | Rancho Cucamonga    | E 90047    | 9840                      | 10/4/2016  | \$0     |
| REWIND REPAIR LLC                 | PONCE, DAVID             | Rancho Cucamonga    | Unlicensed | 9840                      | 10/4/2016  | \$0     |
| REBALLING GENIUS LLC              | IBRAHIM, KHALED          | Rancho Cucamonga    | E 90754    | 9842; 2721;<br>2723; 2725 | 11/7/2016  | \$700   |
| D & R ELECTRONIX CELLPHONE REPAIR | WILLIAMS, JORDAN KEITH   | Redlands            | Unlicensed | 9840                      | 12/21/2016 | \$0     |
| RAPID MOBILE REPAIR               | CHANG, JAMES             | Redondo Beach       | Unlicensed | 9840                      | 10/27/2016 | \$0     |
| DONALD WATTS PHONE REPAIR         |                          | Sacramento          | Unlicensed | 9840                      | 11/1/2016  | \$250   |
| DONALD WATTS PHONE REPAIR         |                          | Sacramento          | Unlicensed | 9840                      | 11/4/2016  | \$0     |
| UNLIMITED CAR STEREO SYSTEM       | CRUZ, ROSALIO            | San Bernardino      | E 86802    | 9840                      | 10/20/2016 | \$250   |
| ALBERT'S WINDOW TINTING / GE      | ESTRADA, JESUS JOSE      | San Bernardino      | Unlicensed | 9840                      | 10/20/2016 | \$0     |
| LA CURACAO                        |                          | San Bernardino      | S 9596     | 2758                      | 12/23/2016 | \$1,000 |
| ISQUAD REPAIR LLC                 | HANNA, FRANCIS           | San Diego           | E 89761    | 9840                      | 10/26/2016 | \$250   |
| NU SCREEN INC                     | LIN, MANDY               | San Gabriel         | Unlicensed | 9840                      | 10/18/2016 | \$0     |
| COMPUTER CELLPHONE REPAIR         | AKBERY, FRED             | San Jose            | Unlicensed | 9840                      | 12/15/2016 | \$250   |
| MOBILE CITY                       | AKBERY, FRED             | San Jose            | Unlicensed | 9840                      | 12/15/2016 | \$0     |
| MSP WIRELESS                      | VALERIO, ALEJANDRO       | San Juan Capistrano | Unlicensed | 9840                      | 12/20/2016 | \$0     |
| THE STEREO DOCTOR                 | HILSON, STEVEN V.        | San Ramon           | E 21693    | 9840                      | 10/25/2016 | \$0     |
| COMPUTER ELEMENTAL                | VILLANUEVA, JUAN M       | Santa Ana           | E 88665    | 9840                      | 11/16/2016 | \$250   |
| EL GUERO MOBILE                   | GONZALEZ, FRANCISCO J    | Santa Ana           | E 89479    | 9840                      | 11/16/2016 | \$0     |
| SANTA MARIA WIRELESS              | GUZMAN, PEDRO            | Santa Maria         | Unlicensed | 9840                      | 10/10/2016 | \$0     |
| RUFFONI APPLIANCE                 | RUFFONI, DAN             | Santa Maria         | A 43070    | 9840                      | 10/10/2016 | \$0     |
| BAJA SOUND                        | BAUTISTA, ALEJANDRO      | Santa Maria         | E 86905    | 9840                      | 10/10/2016 | \$250   |
| TUFFY'S APPLIANCE SERVICE         | THOMPSON, KIMBERLY       | Santa Maria         | A 46933    | 9840                      | 10/11/2016 | \$0     |
| MOBILE KANGAROO, INC              |                          | Santa Rosa          | E 87762    | 9840                      | 10/11/2016 | \$250   |
| JOSEPH AND SONS APPLIANCE REPAIR  | WASSERMAN, JOSEPH        | Sherman Oaks        | A 47033    | 9840                      | 11/1/2016  | \$0     |
| CAFEMAC                           | WITOUS, JIM              | Sonoma              | E 88517    | 9840                      | 10/4/2016  | \$250   |
| LA CURACAO                        |                          | South Gate          | S 9593     | 2758                      | 12/23/2016 | \$1,000 |
| XTREME CELL ACCESS                | YAKHI, ADEL              | Sylmar              | Unlicensed | 9840                      | 10/27/2016 | \$0     |
| W & E COMPUTER                    | SALAS, EMILY             | Torrance            | E 88500    | 9840                      | 10/4/2016  | \$0     |
| BROS GAME SHOP                    | CHUN, SALLY              | Torrance            | Unlicensed | 9840                      | 10/27/2016 | \$0     |
| XPRESS CELLULAR REPAIR / CEL      | NGUYEN, LUAT (JACK)      | Torrance            | Unlicensed | 9840                      | 10/27/2016 | \$0     |
| CRACK-FIX-MOBILE LLC              | ABRAH, SUZAN             | Torrance            | E 90506    | 9840                      | 11/9/2016  | \$0     |
| RULY COMPUTER                     | MARSALEK, ALEJANDRO      | Torrance            | E 90051    | 9840                      | 12/1/2016  | \$0     |
| L. A. CELLULAR                    | CASTANON, CARLOS JR      | Torrance            | Unlicensed | 9840                      | 12/1/2016  | \$0     |
| CELL SPOT / C & S INVESTMENT      | CHUNG, HEE W             | Tustin              | Unlicensed | 9840                      | 12/5/2016  | \$0     |

|                                |                       |             |            |      |            |       |
|--------------------------------|-----------------------|-------------|------------|------|------------|-------|
| G SOUND                        | LOPEZ, JESUS          | Upland      | E 88545    | 9840 | 10/19/2016 | \$0   |
| CONNECTIONS UNLIMITED WIRELESS | SIOUNIT, DAVID        | Van Nuys    | Unlicensed | 9840 | 11/2/2016  | \$0   |
| CELLS R US                     | GORGINYAN, LILIT      | Van Nuys    | Unlicensed | 9840 | 11/22/2016 | \$0   |
| CONNECTIONS UNLIMITED WIRELESS | SIOUNIT, DAVID        | Van Nuys    | Unlicensed | 9840 | 12/21/2016 | \$250 |
| WESTWOOD APPLIANCE SERVICE     | KAT, JULIA            | Van Nuys    | Unlicensed | 9840 | 12/27/2016 | \$250 |
| E APPLIANCE REPAIR             | UMRDINOV, MUHAMMADJAN | Van Nuys    | A 46814    | 9840 | 12/27/2016 | \$0   |
| AFFORDABLE LAUNDRY SOLUTIONS   | UMIRDINOV, AVAZBEK    | Van Nuys    | A 46813    | 9840 | 12/27/2016 | \$0   |
| 5 STAR APPLIANCE               | UMIRDINOV, SARVAR     | Van Nuys    | A 46815    | 9840 | 12/27/2016 | \$0   |
| HIGH Q APPLIANCE REPAIR        | PATRENKO, ANNA        | Van Nuys    | A 47066    | 9840 | 12/27/2016 | \$0   |
| CALIFORNIA TINTING             | VALAZQUEZ, JOSE       | Vista       | E 89514    | 9840 | 12/7/2016  | \$250 |
| IGADGET REPAIRS                | PEREZ, JORGE          | Vista       | Unlicensed | 9840 | 12/7/2016  | \$0   |
| CAR AUDIO PLUS +               | FRANCO, ALEJANDRO     | Vista       | Unlicensed | 9840 | 12/7/2016  | \$0   |
| VISTA UNLIMITED SOLUTIONS /    | MERCADO, ERIC JOVANNY | Vista       | Unlicensed | 9840 | 12/7/2016  | \$0   |
| LA CONSOLE REPAIR              | GUAN, ALEXIS          | Walnut      | Unlicensed | 9840 | 10/10/2016 | \$0   |
| JAMES APPLIANCE / HVACREPAIR   | SONG, KYUNG           | Walnut      | A 45562    | 9840 | 10/17/2016 | \$250 |
| MR. LONG                       | NGUYEN, SONNY         | Westminster | Unlicensed | 9840 | 11/7/2016  | \$0   |
| COMPUTER WORKS                 | HOGUE, RUSSELL        | Yuba City   | E 89507    | 9840 | 10/19/2016 | \$250 |
| JOE MCNALLY THE APPLIANCE GUY  | MCNALLY, JOE          | Yuba City   | A 43187    | 9840 | 10/19/2016 | \$250 |
| PROTECH SERVICE REFRIGERATION  |                       | Yuba City   | A 46961    | 9840 | 11/7/2016  | \$250 |

**\* California Business & Professions Code:**

**Section 9840:** It shall be unlawful to act as a service dealer without first having registered in accordance with the provisions of this chapter and unless such registration is currently valid.

**Section 9842:** All work done by a service dealer shall be recorded on an invoice in such detail as is required by regulations issued by the director and shall describe all service work done and all parts supplied. If any used parts are supplied, the invoice shall clearly state that fact. One copy shall be given to the customer and one copy shall be retained by the service dealer for a period of at least three years.

**\* California Code of Regulations:**

**Section 2121:** Any service dealer who removes a set or an appliance from a home, home office, or private motor vehicle or accepts a set or an appliance for repair at his place of business, shall give to the owner thereof a receipt or claim check in which is stated all of the following: (a) The name and registration number of the service dealer and the address and telephone number of the location where the set or appliance will be repaired. (b) The date the set or appliance was accepted or received by the service dealer. (c) A description of the set or appliance including model and serial number. (d) A summary of the customer's description of the problem associated with the set or appliance. (e) The name and address of the customer. (f) The complete and legible signature or employee number of the person accepting or removing a set or appliance. (g) There shall be printed on the receipt in prominent type the following statement: "An estimate as required (Section 9844 of the California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior consent of the customer. Where provided in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814." (h) Removal and reinstallation charge, if any. (i) When the personal property accepted or received by the service dealer is intended for personal, family, household or home office use, the service dealer's receipt shall include a statement, if such is the case, that such deposited property is not insured or protected to the amount of the actual cash value thereof against loss occasioned by theft, fire, and vandalism while such property remains with the service dealer or his representative, pursuant to the provisions of Section 1858.1 of the Civil Code.

**Section 2723:** A legible original or a legible copy of the invoice shall be given to the customer for repairs performed and parts installed, regardless of whether a charge(s) is levied (i.e. warranty repairs). There shall be printed on the invoice in prominent type the following statement: "An estimate as required (Section 9844 of the California Business and Professions Code) for repairs shall be given to the customer by the service dealer in writing, and the service dealer may not charge for work done or parts supplied in excess of the estimate without prior consent of the customer. Where provided in writing, the service dealer may charge a reasonable fee for services provided in determining the nature of the malfunction in preparation of a written estimate for repair. For information contact the Bureau of Electronic and Appliance Repair, Department of Consumer Affairs, Sacramento 95814."

**Section 2725:** Each customer shall be given a legible invoice, not a checklist-type invoice, and all such invoices shall clearly set forth the following: (a) Business name, address, and telephone number of service dealer. (b) Service dealer's state registration number(s), and indicated as such. (c) Date of invoice. (d) If the set or appliance is removed from a home, home office or private motor vehicle, the address of the location where the set or appliance was repaired, and the state registration number of the service dealer. (e) Name and address of the customer. (f) A description of the set or appliance repaired or serviced, including make, model number and serial number. (g) A summary of the customer's description of the problem associated with the set or appliance. (h) A statement of total charges. (i) Itemization of each part placed in the set or appliance including a description by class and type where possible, indicating any part within warranty that was replaced, and the charge levied for any part or parts not covered by warranty. (j) Itemization and description of labor or technical services performed within warranty or for which a charge was levied. (k) An itemization and description of all other charges. (l) If any used or exchange parts, including, but not limited to, modules or panels, are supplied, the invoice shall state that fact, indicating which parts are used or exchanged and the charge levied for each part. If a picture tube is installed, the description of such replacement picture tube shall conform to the requirements as hereinafter provided. (m) Complete and legible signature, or employee's number, of person filling out the invoice and indicated as such. (n) Complete and legible signature or employee's number of the person performing the actual repair on the set or appliance and indicated as such.

**Section 2758:** (a) Every service contractor shall maintain or arrange for the maintenance of a record of the following: (1) The number of total service contracts which are in effect. (2) The duration remaining on all service contracts. (3) The retail purchase price of its service contracts. (4) The names and addresses of its service contract holders where provided by the service contract holder. (5) The methods or means which have been used by the service contractor to meet the requirements of section 9855.2 of the Code during the immediate past five years or since it has been registered with the bureau as a service contractor, whichever is shorter. Where the service contractor has elected to use a funded escrow account as proof of financial responsibility, the Director or his or her designee shall have the authority to audit and/or verify with the financial institution holding the escrow account the status of the fund condition of the account. (b) A service contract administrator shall maintain a record of the name and address of all sellers who sell or offer contracts administered by the administrator. (c) A service contract seller shall maintain a record of the name and address of all administrators which it uses to administer its service contracts. (d) A service contractor shall provide to the director annually at the time for renewal of its registration proof of financial responsibility as specified in Section 2756(f). The service contractor shall also provide to the director at that time the current value, based upon the full purchase price of the service contract paid by the service contract holder, of all service contracts in force, unless the service contractor has purchased or has arranged to have purchased on its behalf a service contract reimbursement insurance policy covering its service contracts or the service contracts which it administers.